

All Approved/Critical external providers of product or services shall be required to meet the following requirements and shall understand Zentech Bloomington's QMS requirements to AS9100 (current revision) concerning control of externally provided processes, products, and services.

Requirements

1. Implement a QMS that includes control over approved external providers.
2. Provider is required to maintain control of quality records for a minimum of 7 years unless stated otherwise on PO.
3. Provider shall provide/maintain measuring and test equipment required to assure conformance to Zentech PO requirements along with a corrective action process to eliminate causes of nonconformities in order to prevent recurrence.
4. Provider shall provide verification of the product including objective evidence of product quality (Certificate of Conformance). Certificates must contain origin and date/lot codes.
5. Provider shall notify Zentech in writing of any process/product changes that could impact form, fit or function and obtain Zentech approval, and to also notify Zentech in writing of any significant organizational or facility changes. Provider shall not ship any product that does not meet all drawing and PO requirements without prior written Zentech approval.
6. In the event that nonconforming product has been inadvertently shipped, provider shall notify Zentech ASAP and obtain organization approval for nonconforming product disposition.
7. Zentech has the right of entry to all provider facilities to determine and verify product quality and accessibility to all quality records.
8. Perishable material must be clearly identified with the date of manufacture and date of expiration and have at least 50% of shelf life remaining at time of delivery.
9. Hazardous materials shall be clearly identified as such and the supplier shall provide safety data sheets with first delivery.
10. Provider shall have a program in place to preclude, detect and remove any counterfeit product parts or materials. Source of parts will be disclosed if counterfeit parts are discovered.
11. Product and materials shall be packaged using the best commercial practices to prevent damage, deterioration and degradation.
12. Provider shall have a process in place to assure FOD free products (foreign object debris) are delivered to Zentech.
13. Provider shall flow down the requirements of this specification along with any other requirements specified on the Zentech PO as required to assure compliance with this process.
14. Performance Criteria: Providers will be evaluated on Quality & OTD.
15. Have a process in place to assure employees are aware of their contribution to product and service conformity, product safety and the importance of ethical behavior.
16. Any other customer specific requirement will be communicated on the PO, including FARS/DFARS.
17. Supplier performance will be measured against the goals of On Time Delivery and Quality of 98%. Falling below these averages may result in a corrective action request.
18. Provider will comply with the requirements of Section 1502 of the Dodd-Frank Wall Street Reform Act as it pertains to conflict minerals (tantalum, tin, gold and tungsten).
19. Provider will comply with any FARS/DFARS requirements specified in the PO Notes.
20. Provider shall notify Zentech if seller receives a U.S. Government Corrective Action Request (GCAR) related to goods, services, or systemic nonconformances associated with this purchase order within 5 working days of receipt. Upon request, Seller shall provide:
 - 20.1. Copy of the GCAR and any related documentation.
 - 20.2. Reasonable opportunity for Zentech to review Provider's proposed draft response, as relevant, to the GCAR prior to submission of the response to the U.S. Government.
 - 20.3. Copy of the final GCAR response submitted to the U.S. Government.