

All Approved/Critical external providers of product or services shall be required to meet the following requirements and shall understand Zentech Bloomington's QMS requirements to AS9100 (current revision) concerning control of externally provided processes, products, and services.

Requirements

1. Implement a QMS that includes control over approved external providers.
2. Provider is required to maintain control of quality records for a minimum of 7 years unless stated otherwise on PO.
3. Provider shall provide/maintain measuring and test equipment required to assure conformance to Zentech PO requirements along with a corrective action process to eliminate causes of nonconformities in order to prevent recurrence.
4. Provider shall provide verification of the product including objective evidence of product quality (C of C).
5. Provider shall notify Zentech in writing of any process/product changes that could impact form, fit or function and obtain Zentech approval, and to also notify Zentech in writing of any significant organizational or facility changes. Provider shall not ship any product that does not meet all drawing and PO requirements without prior written Zentech approval.
6. In the event that nonconforming product has been inadvertently shipped, provider shall notify Zentech ASAP and obtain organization approval for nonconforming product disposition.
7. Zentech has the right of entry to all provider facilities to determine and verify product quality and accessibility to all quality records.
8. Perishable material must be clearly identified with the date of manufacture and date of expiration, and have at least 50% of shelf life remaining at time of delivery.
9. Hazardous materials shall be clearly identified as such and the supplier shall provide safety data sheets with first delivery.
10. Provider shall have a program in place to preclude, detect and remove any counterfeit product parts or materials.
11. Product and materials shall be packaged using the best commercial practices to prevent damage, deterioration and degradation.
12. Provider shall have a process in place to assure FOD free products (foreign object debris) are delivered to Zentech.
13. Provider shall flow down the requirements of this specification along with any other requirements specified on the Zentech PO as required to assure compliance with this process.
14. Performance Criteria: Providers will be evaluated on Quality & OTD.
15. Have a process in place to assure employees are aware of their contribution to product and service conformity, product safety and the importance of ethical behavior.
16. Any other customer specific requirement will be communicated on the PO.